

# TEXAS A&M UNIVERSITY

VENDOR

College Station, TX 77843-1477

## PURCHASE ORDER

Order Date:  
02/13/2017

Page: 01

INCLUDE P.O. NUMBER ON ALL CORRESPONDENCE AND PACKAGES
P700055

VENDOR GUARANTEES MERCHANDISE  
DELIVERED ON THIS ORDER WILL MEET  
OR EXCEED SPECIFICATIONS IN THE BID  
INVITATION.

ALL TERMS AND CONDITIONS SET  
FORTH IN THE BID INVITATION BECOME  
A PART OF THIS ORDER.

Vendor:
T0000106280 TECHNOQ P O BOX 18860 DOHA QATAR

Invoice To:
TEXAS A&M UNIVERSITY TEXAS A&M UNIVERSITY @ QATAR C/O QATAR FOUNDATION EDUCATION CITY P. O. BOX 23874 DOHA 00000
Ship To:
TEXAS A&M UNIVERSITY TEXAS A&M UNIVERSITY AT QATAR C/O QATAR FOUNDATION EDUCATION CITY DOHA, QATAR 00000 QATAR

ANY EXCEPTIONS TO PRICING OR DESCRIPTION CONTAINED HEREIN MUST BE  
APPROVED BY THE TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES **PRIOR**  
TO SHIPPING.

PLEASE NOTE: IF YOUR INVOICE IS NOT ADDRESSED AS INSTRUCTED  
PAYMENT WILL BE DELAYED.

ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
PAW	<p>USER REF: 000000-JM</p> <p>DEPARTMENT CONTACT: MOH. YOUSEF ISMAIL ***** SUBMIT INVOICE TO: PURCHASING@QATAR.TAMU.EDU ***** UPON AWARD, PRODUCTS TO BE FOR USE ON THE TEXAS A&amp;M UNIVERSITY - QATAR CAMPUS LOCATED IN DOHA, QATAR. *****</p> <p>Maintenance Service of a RMG-Digital Signage Media Player located on the Texas A&amp;M University at Qatar campus in Doha, Qatar for the period of February 1, 2017 through January 31, 2020.</p> <p>The principal period of service will be 8:00 a.m. to 5:00 p.m., Sunday through Thursday, excluding university holidays. All repairs shall be performed by a trained and qualified technician.</p> <p>Response time for service calls shall as follows:</p> <p>*Emergency - &lt;60 minutes *Major - &lt;90 minutes *Minor - &lt;120 minutes *Request Fulfillment - &lt;24 hours</p> <p>All customers will receive automated information updates from the Service Management System in-line with the updates as indicated above for all activities.</p>				

FOB: NOT SPECIFIED

Terms:

N 30

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STATE AND CITY SALES TAX EXEMPTION CERTIFICATE: The undersigned claims an exemption from taxes under Chapter 20, Title 122A, Revised Civil Statutes of Texas, for purchase of tangible personal property described in this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

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01/31/2020

*Patty Winkler*  
Purchasing Agent for  
TEXAS A&M UNIVERSITY  
Phone: 979-845-4570

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College Station, TX 77843-1477

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ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
PAW	<p>Service shall include Onsite Visits Quarterly (4 times) as well as the following:</p> <ul style="list-style-type: none"> <li>-Troubleshoot the RMG Networks solution, all related applications and any error messages that may result from running the RMG Networks system.</li> <li>-Escalate issues as needed and provide customers with status updates.</li> <li>-Assist in configuring RGM Networks hardware like the NetLite II and the SDA (one instance of each).</li> <li>-Assist customers with the installation of the RMG Networks client software on one (1) PC for instructional purposes and answer any questions related to the client installation</li> <li>-Answer questions about the software use, within reasonable limits</li> <li>-Demonstrate the functionality of the system by showing customers how to add and use a single feature item, like a connection site, board, virtual sign, etc.</li> <li>-Recommend training programs</li> <li>-Provide software upgrades and patches through on-line downloads (some exclusions apply)</li> <li>-Provide systems documentation through online downloads</li> <li>-Provide customer-related information like: Customer ID, Site ID, etc.</li> <li>-Set up content subscriptions and provide appropriate content codes</li> <li>-Create login IDs for RMG Networks support sites</li> </ul>				

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Purchasing Agent for  
TEXAS A&M UNIVERSITY  
Phone: 979-845-4570

# TEXAS A&M UNIVERSITY

VENDOR

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ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
PAW	<p>-Process "Change of MAC Address" requests</p> <p>-Process "Change RMG Networks Licenses" requests</p> <p>-Import and purge RMG Networks Licenses</p> <p>-Create Return Authorizations for RMG k Networks software and hardware</p> <p>-Create Advance Shipping Authorizations for RMG Networks hardware as appropriate.</p> <p>-Create Ship Requests for software</p> <p>Hardware Repair/Replacement</p> <p>Equipment will be repaired and dispatched back to the cusomter normally within ten (10) working days once received.</p> <p>Cancellation:</p> <p>Upon award, any order is subject to cancellation, without penalty, either in whole or part, if funds are not appropriated.</p> <p>Texas A&amp;M University reserves the right to immediate cancellation, without penalty, due to non-performance.</p> <p>Texas A&amp;M University reserves the right to cancellation with a thirty (30) day written notice.</p> <p>In the event of termination, prorated reimbursement for remaining service that was prepaid will be due back to Texas A&amp;M University.</p> <p>*****</p> <p>*****</p>				

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01/31/2020

Purchasing Agent for  
TEXAS A&M UNIVERSITY  
Phone: 979-845-4570

# TEXAS A&M UNIVERSITY

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### Vendor:

T0000106280  
TECHNOQ  
P O BOX 18860  
DOHA  
QATAR

### Invoice To:

TEXAS A&M UNIVERSITY  
TEXAS A&M UNIVERSITY @ QATAR  
C/O QATAR FOUNDATION  
EDUCATION CITY  
P. O. BOX 23874  
DOHA 00000

### Ship To:

TEXAS A&M UNIVERSITY  
TEXAS A&M UNIVERSITY AT QATAR  
C/O QATAR FOUNDATION  
EDUCATION CITY  
DOHA, QATAR 00000  
QATAR

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ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
	<p>*****</p> <p>Exceptions to standard terms and conditions. Texas A&amp;M University &amp; Techno Q have agreed to the following:</p> <p>-Both parties agree for the terms and conditions to be silent with respect to governing law.</p> <p>-4.2 - Any cost increase and/or handling charges which will be borne by the supplier as stated in the sub-clause, shall not exceed, in aggregate, 5% of the PO value.</p> <p>-10.6 shall read as follows:</p> <p>Such indemnification shall be limited in aggregate to 5% of the PO value. Texas A&amp;M agrees to this limitation on indemnity to the extent permitted by law.</p> <p>*****</p>				
1	<p>RMG Care Standard Maintenance (8X5) for the following:</p> <p>*19 Units, Model - LCD-245-10 - 10.1 Media Player, Brand SYMON</p> <p>* 2 Units, Model SDA-909, HD Media Player Brand SYMON</p> <p>* 17 Units, Model SDA-909, HD Media Player Brand SYMON</p>	36	MO	1,247.194	44,899.00
PAW					

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DOHA  
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TEXAS A&M UNIVERSITY @ QATAR  
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EDUCATION CITY  
P. O. BOX 23874  
DOHA 00000

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C/O QATAR FOUNDATION  
EDUCATION CITY  
DOHA, QATAR 00000  
QATAR

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ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
	* 1 Unit Model SDA-909, HD Media Player Brand SYMON				
	* 1 Unit, SERVER ME - IVS Smart Server hard ware & Software. Brand SYMON				
	* 1 Unit, 7870-11 ME - Message Link II soluti on Packeage v 11 software. Brand SYMON				
	* 1 Unit, WAYVIEW-ML - Way Finding Software Brand SYMON				
	* 2 Units, CUSTOM KIOST 46" PORTRAIT - 46" Portrait Intreactive Kiosk. Brand SYMON				
	* 1 Unit, LCD -245-10. 10.1" POE Media Player Brand SYMON				
	* 2 Units,SDA-909-HD Media Player Brand SYMON				
	* 5 Units, LCD-245-10 10.1" POE Media Player Brand SYMON				
	* 2 Units, LCD-245-10 10.1" POE Media Player Brand SYMON				
	Note To Vendor:				
	Payment Terms:				
	100%, Net 30 - Upon Receipt and Acceptance				
				TOTAL	44,899.00
PAW					

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TEXAS A&M UNIVERSITY  
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TEXAS A&M UNIVERSITY @ QATAR  
C/O QATAR FOUNDATION  
EDUCATION CITY  
P. O. BOX 23874  
DOHA 00000**Ship To:**TEXAS A&M UNIVERSITY  
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ITEM	DESCRIPTION	QUANTITY	UOM	UNIT PRICE	EXTENDED PRICE
PAW	VENDOR REF: P. RAJASAKTHIVAN PHONE: 974-468-9494				

FOB: NOT SPECIFIED

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