



Sales Tax Exemption

Texas A&M University is exempt from state and municipal sales taxes under Chapter 20 Title 122A, revised Civil Statutes of Texas, for all purchases made for the exclusive use of Texas A&M.

The laws of the State of Texas shall govern this Purchase Order.

Purchase Order		
Purchase Order Date	PO/Reference No.	Revision No.
Apr 28, 2017	AB0307356	0
Contact instructions for questions regarding this Purchase Order: Please contact the Buyer if Buyer contact information is present. Otherwise, contact the Customer.		
Buyer Contact:		
Buyer	Buyer Email	Buyer Phone Number
sww - Wolfe, Wes	swolfe3@tamu.edu	979.845.2014
Customer Contact:		
Name:	Tonya Laird	
Email:	t-laird@tamu.edu	
Phone:	+1 (979) 847-7334	

Order acceptance instructions:

Vendor guarantees that the products delivered or the services performed as a result of this Purchase Order will meet or exceed all specifications herein. Any exceptions to the pricing or the description contained herein must be approved by Texas A&M’s Department of Procurement Services prior to shipping.

Supplier Information		Delivery Information	
Supplier Name	SERVICENOW INC	Delivery Address	
Address	2225 LAWSON LANE SANTA CLARA, CA 950543311 US	Texas A&M University	
Phone	+1 (408) 501-8550	Attn	Josh Kissee
Fax	+1 (858) 720-0479	Information Technology	
FOB / FREIGHT	Destination	Teague Bldg	
Pre-Pay & Add	No	Room	105X
Payment Terms	0, Net 30	731 Lamar St	
Contract Number - Header	CON0006720	3363 TAMU	
Contract Number - Line	no value	College Station, TX 77843-3363	
Quote number		United States	
		Delivery Information	
		Required Delivery Date	
		Ship Via	Best Carrier-Best Way

Notes to Supplier			
Shipping Instructions			
Note to Supplier	Reference Attached Fully Executed Agreement and Order Form ORD0608123-2		
Attachments for supplier			
ServiceNow Master Ordering Agreement (50140) TAMU Addendum and Order Form-Texas A and M signed.zip			
PO Clauses			
Header	001	No Collect Freight Charges Accepted	Neither COD nor "Collect" freight or handling charges will be accepted.
	113	FOB / FREIGHT	FOB Destination, Freight Prepaid and Allowed
	242	Equal Opportunity for Qualified Individuals	This contractor and subcontractor shall abide by the requirements of 41 CFR §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities, and prohibit discrimination against all individuals based on their race, color, religion, sex, or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

Line No.	Product Description	Catalog No.	Size / Packaging	Unit Price	Quantity	Ext. Price
1 of 33	Service Now® I2 Service Management Suite - Fulfiller -Tier 3 (501 and Above Fulfiller Licenses) / Term: 5/1/17 - 4/30/18	PROD01428	EA	499.20 USD	544 EA	271,564.80 USD

2 of 33	ServiceNow I2 Service Management Suite - Student Fulfiller - Tier 2 (200-500 Fulfiller Licenses) / Term: 5/1/17 - 4/30/18	PROD01430	EA	0.00 USD	272 EA	0.00 USD
3 of 33	ServiceNow® I2 Platform Runtime -Fulfiller User - Fulfiller User / Term: 5/1/17 - 4/30/18	PROD02853	EA	174.72 USD	26 EA	4,542.72 USD
4 of 33	ServiceNow I2 GRC Suite - Fulfiller Users - Custom User Type (Defined Below) / Term: 5/1/17 - 4/30/18	PROD02844	EA	624.00 USD	10 EA	6,240.00 USD
5 of 33	ServiceNow® I2 Orchestration Core (10,000 Password Reset Users Included) - Node / Term: 5/1/17 - 4/30/18	PROD01475	EA	22.44 USD	120 EA	2,692.80 USD
6 of 33	Service Now® I2 ServiceWatch Suite v2 - Node - Node / Term: 5/1/17 - 4/30/18	PROD02845	EA	97.32 USD	425 EA	41,361.00 USD
7 of 33	ServiceNow® IT Business Management – Analyst - Custom User Type (Defined Below) / Term: 5/1/17 - 4/30/18	PROD02847	YR	7,800.00 USD	1 YR	7,800.00 USD
8 of 33	ServiceNow® I2 IT Business Management – Planner - Custom User Type (Defined Below) / Term: 5/1/17 - 4/30/18	PROD02846	EA	374.40 USD	172 EA	64,396.80 USD
9 of 33	ServiceNow® I2 IT Business Management - Worker - CustomUser Type (Defined Below) / Term: 5/1/17 - 4/30/18	PROD02848	EA	93.60 USD	189 EA	17,690.40 USD
10 of 33	ServiceNow® TAMU Custom Role -Fulfiller User / Term: 5/1/17 - 4/30/18	PROD02112	EA	255.84 USD	161 EA	41,190.24 USD
11 of 33	ServiceNow® I2 Performance Analytics For Service Management Suite - Application / Term: 5/1/17 - 4/30/18	PROD01499	YR	31,729.80 USD	1 YR	31,729.80 USD
12 of 33	Service Now® I2 Service Management Suite - Fulfiller -Tier 3 (501 and Above Fulfiller Licenses) / Term: 5/1/18 - 4/30/19	PROD01428	EA	499.20 USD	544 EA	271,564.80 USD
13 of 33	ServiceNow I2 Service Management Suite - Student Fulfiller - Tier 2 (200-500 Fulfiller Licenses) / Term: 5/1/18 - 4/30/19	PROD01430	EA	0.00 USD	272 EA	0.00 USD
14 of 33	ServiceNow® I2 Platform Runtime -Fulfiller User - Fulfiller User / Term: 5/1/18 - 4/30/19	PROD02853	EA	174.72 USD	26 EA	4,542.72 USD
15 of 33	ServiceNow I2 GRC Suite - Fulfiller Users - Custom User Type (Defined Below) / Term: 5/1/18 - 4/30/19	PROD02844	EA	624.00 USD	10 EA	6,240.00 USD
16 of 33	ServiceNow® I2 Orchestration Core (10,000 Password Reset Users Included) - Node / Term: 5/1/18 - 4/30/19	PROD01475	EA	22.44 USD	120 EA	2,692.80 USD
17 of 33	Service Now® I2 ServiceWatch Suite v2 - Node - Node / Term: 5/1/18 - 4/30/19	PROD02845	EA	97.32 USD	425 EA	41,361.00 USD

18 of 33	ServiceNow® IT Business Management – Analyst - Custom User Type (Defined Below) / Term: 5/1/18 - 4/30/19	PROD02847	YR	7,800.00 USD	1 YR	7,800.00 USD
19 of 33	ServiceNow® I2 IT Business Management – Planner - Custom User Type (Defined Below) / Term: 5/1/18 - 4/30/19	PROD02846	EA	374.40 USD	172 EA	64,396.80 USD
20 of 33	ServiceNow® I2 IT Business Management - Worker - CustomUser Type (Defined Below) / Term: 5/1/18 - 4/30/19	PROD02848	EA	93.60 USD	189 EA	17,690.40 USD
21 of 33	ServiceNow® TAMU Custom Role -Fulfiller User / Term: 5/1/18 - 4/30/19	PROD02112	EA	255.84 USD	161 EA	41,190.24 USD
22 of 33	ServiceNow® I2 Performance Analytics For Service Management Suite - Application / Term: 5/1/18 - 4/30/19	PROD01499	YR	31,729.80 USD	1 YR	31,729.80 USD
23 of 33	Service Now® I2 Service Management Suite - Fulfiller -Tier 3 (501 and Above Fulfiller Licenses) / Term: 5/1/19 - 4/30/20	PROD01428	EA	499.20 USD	544 EA	271,564.80 USD
24 of 33	ServiceNow I2 Service Management Suite - Student Fulfiller - Tier 2 (200-500 Fulfiller Licenses) / Term: 5/1/19 - 4/30/20	PROD01430	EA	0.00 USD	272 EA	0.00 USD
25 of 33	ServiceNow® I2 Platform Runtime -Fulfiller User - Fulfiller User / Term: 5/1/19 - 4/30/20	PROD02853	EA	174.72 USD	26 EA	4,542.72 USD
26 of 33	ServiceNow I2 GRC Suite - Fulfiller Users - Custom User Type (Defined Below) / Term: 5/1/19 - 4/30/20	PROD02844	EA	624.00 USD	10 EA	6,240.00 USD
27 of 33	ServiceNow® I2 Orchestration Core (10,000 Password Reset Users Included) - Node / Term: 5/1/19 - 4/30/20	PROD01475	EA	22.44 USD	120 EA	2,692.80 USD
28 of 33	Service Now® I2 ServiceWatch Suite v2 - Node - Node / Term: 5/1/19 - 4/30/20	PROD02845	EA	97.32 USD	425 EA	41,361.00 USD
29 of 33	ServiceNow® IT Business Management – Analyst - Custom User Type (Defined Below) / Term: 5/1/19 - 4/30/20	PROD02847	YR	7,800.00 USD	1 YR	7,800.00 USD
30 of 33	ServiceNow® I2 IT Business Management – Planner - Custom User Type (Defined Below) / Term: 5/1/19 - 4/30/20	PROD02846	EA	374.40 USD	172 EA	64,396.80 USD
31 of 33	ServiceNow® I2 IT Business Management - Worker - CustomUser Type (Defined Below) / Term: 5/1/19 - 4/30/20	PROD02848	EA	93.60 USD	189 EA	17,690.40 USD
32 of 33	ServiceNow® TAMU Custom Role -Fulfiller User / Term: 5/1/19 - 4/30/20	PROD02112	EA	255.84 USD	161 EA	41,190.24 USD
33 of 33	ServiceNow® I2 Performance Analytics For Service Management Suite - Application / Term: 5/1/19 - 4/30/20	PROD01499	YR	31,729.80 USD	1 YR	31,729.80 USD

Total 1,467,625.68 USD	
Billing Information	Billing Address
To assure timely payment please e-mail invoices to invoices@tamu.edu. If email is not an option then submit invoices to the billing address indicated in the "Billing Address" section. To inquire about electronic invoicing via CXML, CSV or PO flip through the supplier portal e-mail vendorhelp@tamu.edu. Invoice must include the PO/Reference number shown above.	Texas A&M University Financial Management Operations ATTN: Accounts Payable 750 Agronomy Road - Suite 3101 6000 TAMU College Station, TX 77843-6000 United States