



TotalCAREiQ™ AGREEMENT

This **TotalCAREiQ™ Agreement** ("Agreement"), made January 20, 2021, will take effect on January 1, 2021 by and between Education Management Solutions, LLC, ("EMS"), a Delaware Limited Liability Company, located at the Oaklands Corporate Center, 436 Creamery Way, Suite 300, Exton, PA 19341, and Texas A&M University Health Science Center (TAMHSC), a health related institution under the administration of Texas A&M University (TAMU), a member of the Texas A&M University System TAMUS), an agency of the State of Texas, on behalf of its Clinical Learning Resource Center (CLIENT), 8441 Riverside Parkway, Bryan, Texas 77807.

Education Management Solutions and Texas A&M University Health Science Center are also referred to individually as "party" and collectively as "parties".

BACKGROUND

The Background of this Agreement is EMS has installed at the CLIENT's facility an EMS system consisting of propriety software and equipment as listed in Exhibit A: Software and Equipment List under Project #10006, 14037, 18201, 19216, 20206, 13316, 19222, and 15028, pursuant to an EMS System Purchase Agreement. The CLIENT intends to utilize the EMS system in connection with its training and educational services to employees and learners. As part of the System Purchase Agreement, EMS and the CLIENT have entered into a Software License Agreement ("License Agreement") relating to the licensing of software ("Software") and operation of the system incorporating the Equipment. The CLIENT desires to engage EMS to provide TotalCAREiQ Services for the system under the EMS TotalCAREiQ Gold Package ("**TotalCAREiQ™ Gold**"), and EMS has agreed to provide such **TotalCAREiQ™ Gold** under the terms hereof.

NOW, THEREFORE, intending to be legally bound, EMS shall provide to the CLIENT **TotalCAREiQ™ Gold** services described in this Agreement and the CLIENT will pay the fees therefore under the terms set forth below.

Maintenance and Support

1. Diagnoses, Repair or Replacement

- a. Software: The EMS **TotalCAREiQ™ Gold** Software Support under this Agreement includes diagnosis, repair or replacement of the Software installed by EMS, as set forth herein.
- b. Hardware: The EMS **TotalCAREiQ™ Gold** Hardware Support under this Agreement includes diagnosis, repair and replacement of the Equipment purchased and installed by EMS, as set forth in this Agreement.
 - i. Coverage for Computers and Servers will be available during the term of this Agreement.
 1. EMS recommends replacement of Computers and Servers within 4 years of Project Acceptance.
 - ii. Coverage for Other Equipment will be available during the term of this Agreement.
 1. EMS recommends replacement of Other Equipment within 6 years of Project Acceptance.
 - iii. If diagnosis indicates system failure is caused by Equipment beyond the recommended replacement period, EMS will arrange for repair or replacement of the equipment.
 1. Due to the age of the Equipment, replacement Equipment that is no longer available may be substituted with a functional equivalent at EMS' discretion.



2. EMS will not maintain spare inventory for equipment beyond the recommended replacement period.

2. **Advanced Replacement of Equipment**

As part of **TotalCAREiQ™ Gold**, advanced replacement parts and equipment will be shipped using standard shipping via ground to the CLIENT to replace failed Equipment.

- a. Failed Equipment that is no longer available may be substituted with a functional equivalent at EMS' discretion.
- b. Failed equipment is to be returned to EMS or other designated location as directed by EMS within 30 days. If failed equipment is not returned within 30 days. An invoice for the replacement equipment will be sent to CLIENT for equipment not returned.
- c. Installation of the advanced replacement equipment will be coordinated between CLIENT and EMS.

3. **Continuing Education**

As part of the EMS **TotalCAREiQ™ Gold** service the CLIENT has the:

- a. Ability to participate in EMS monthly Product Webinars.
- b. Ability to request two (2) webinars per year for additional training for CLIENT staff in specific application areas chosen by CLIENT.
- c. Ability to register two (2) users per year for continuing education at EMS' training center in Exton, PA. The cost of the training, lodging and meals (at training site) will be included. Training dates are available on the EMS website.
- d. Ability to register to attend the EMS Annual Summit. The cost of registration will be included. The cost of lodging and airfare will be paid for by CLIENT. Annual User Summit dates are available on the EMS website.

4. **System Health Checks and Reports**

The EMS **TotalCAREiQ™ Gold** service includes remote preventative health checks. The Health Checks will be performed based on a schedule mutually agreed upon between the CLIENT and EMS. The Health Checks will include a review of the Software and its settings, disk utilization and related IT settings.

- a. EMS will work with CLIENT'S IT department to ensure appropriate connectivity settings to allow EMS to perform System Health Checks.

5. **Help Desk and System Troubleshooting**

EMS shall provide the following help desk and system troubleshooting services under **TotalCAREiQ™ Gold**:

- a. The CLIENT will have access to the TotalCAREiQ™ Team Monday-Friday via csupport@simulationiq.com between the hours of 8am-8pm EST.
 - i. The EMS TotalCAREiQ™ Team will provide telephone, email and web-based assistance for information requests on features, functions and equipment operation, remote testing and trouble resolution with the On-Site Resource designated by the CLIENT.
- b. The CLIENT will have access to the TotalCAREiQ™ Portal 24 hours a day, 365 days a year.



- c. Trouble-shooting will be performed remotely by the TotalCAREiQ™ Team prior to dispatching technical support to the CLIENT site. The CLIENT will designate the On-Site Resource to participate in the remote diagnostic process.
- d. The CLIENT will provide EMS with remote access and IP connectivity for upgrades, trouble-shooting, diagnostics and testing.

CLIENT On-Site Resource:

Bruce Williams	bruce.williams@tamu.edu
(Name)	(Email)
979-436-0161	812-455-7723
(Phone)	(After-hours Phone)

6. Single Contact for Hardware Warranty Support

- a. The repair of the Equipment will be performed at the CLIENT's site, manufacturer's facility or at EMS' facility, at EMS' discretion. The CLIENT will package, insure, and ship the malfunctioned unit to the maintenance location designated by EMS. Upon completion of the repair, EMS will arrange shipping of the Equipment to the original CLIENT site for installation.

7. On-site Support and Service

- a. On-site service is provided at EMS' sole discretion as part of **TotalCAREiQ™ Gold**. EMS will coordinate with the CLIENT to schedule technical support on-site. The service will be scheduled during normal business hours (9:00 a.m. to 5:00 p.m. local time).
- b. On-site technical support outside of normal business hours will be billed to the CLIENT at EMS' then current hourly rates.
- c. EMS may, at its discretion, use one of EMS' approved subcontractors to provide on-site technical support.

8. Software Updates

- a. EMS will provide the CLIENT with an upgrade of the standard licensed Software whenever a new release is issued by EMS, at no additional cost to the CLIENT. These upgrades are provided as part of **TotalCAREiQ™ Gold**.
 - i. EMS may request that the CLIENT install upgrades of the Software provided by EMS.
 - ii. The CLIENT agrees to upgrade the software within a reasonable period of time after upgrades are released, but not more than two (2) releases from the current upgrade or release.
 - iii. The CLIENT agrees to upgrade their operating system within a reasonable period of time but no more than two years from release of upgrade from manufacturer.
 - iv. EMS reserves the right to discontinue **TotalCAREiQ™ Gold** for obsolete or superseded versions of the Software [or operating systems].
- b. All such version and release modifications, when delivered and properly installed, shall become part of the Software and shall otherwise be subject to the terms of the License Agreement.



- c. New versions of the Software with significant platform upgrades, substantial additional functionality or substantially improved performance, as determined by EMS, are not considered upgrades and are not included as part of **TotalCAREiQ™ Gold**.

9. **Changes in the Software.**

The CLIENT may request that changes be made to the Software not otherwise scheduled to be released. This Agreement does not cover changes in Software specifications, or other aspects of modification to the existing application. If the CLIENT requests such a change, EMS will provide a separate quote for any design and development effort, and implementation of any such changes shall be subject to the parties' written agreement.

10. **EXCLUSIONS**

- a. EMS shall have no obligation to provide **TotalCAREiQ™ Gold**:
 - i. for any Software or Hardware that has been damaged or rendered defective due to accident, negligence, misuse, abuse, abnormal use, unauthorized repair, fire, flood, vandalism, theft, any act of God, operation of Software with non-compatible software or systems or contrary to operating instructions including environmental, electrical, and operating temperature standards, or any combination of the above, or caused by accessories, alterations, or attachments of other devices not provided by EMS.
 - ii. for any Software or Hardware to which a modification, attachment, alteration, or addition has been made unless the modification, addition, or alteration has previously been authorized or recommended in writing by EMS.
 - iii. for problems caused by third party software, OS patches or the like.
 - iv. for configurations not installed by EMS or an EMS designated contractor.
 - v. For consumable items including but not limited to batteries and cables.
 - vi. For deterioration of usage sensitive components such as keyboards, mice and joysticks.
 - vii. To the extent that a problem reported by the CLIENT is not due to an error in the Software developed and installed by EMS, the CLIENT will pay EMS at EMS' then current hourly rates for support personnel for the time necessary to diagnose and fix the problem.

11. **CLIENT Data**

The CLIENT shall be solely responsible for maintaining backup data necessary to replace the CLIENT's data that is lost or damaged from any cause.

12. **Maintenance Fee**

- a. The EMS fee for 12 months of **TotalCAREiQ™ Gold** as provided herein to the Software and Equipment listed in Exhibit A: is \$245,066 payable by the CLIENT to EMS 30 days prior to the effective date.
- b. EMS shall have the option to increase such annual fee for annual renewal periods; provided, however, in the event of any such increase, the CLIENT shall have the right to terminate this Agreement within 30 days after receiving notice from EMS of any such increase by delivering written notice thereof to EMS.
- c. **TotalCAREiQ™ Gold** will automatically renew on an annual basis unless this Agreement is terminated as provided herein.



- d. Payment shall be made by the CLIENT to EMS 30 days prior to any renewal period.

13. Term

- a. **TotalCAREiQ™ Gold** will take effect on January 1, 2021 and will continue until termination or December 31, 2021.
- b. Either party may terminate this Agreement upon the occurrence of any of the following events:
 - i. In the event the other party defaults in any material obligation owed to such party pursuant to this Agreement or any other Agreement between EMS and the CLIENT (including, without limitation, the License Agreement), if such material breach is not cured following at least 30 days written notice to the defaulting party.
 - ii. The other party is bankrupt or insolvent, or bankruptcy or insolvency proceedings are instituted against the other party and the proceeding is not dismissed within 60 days after commencement.
- c. This Agreement shall terminate immediately upon termination of the License Agreement.
- d. This Agreement shall automatically extend for successive one-year periods unless terminated by one party providing the other party written notice of at least 60 days. The maximum term of this Agreement including any automatic renewals shall not exceed five years from the effective date.

14. Relationship of Parties

- a. EMS agrees that in performing all services, EMS and any person employed by EMS to perform the services, shall act as a Contractor, independent of the CLIENT, and not as an employee or agent of the CLIENT.
- b. CLIENT acknowledges that EMS employees represent a significant investment in recruitment and training, the loss of which would be detrimental to EMS' current and future business and profits. In consideration of the foregoing, CLIENT agrees that for the term of this Agreement and for a period of two (2) years after its termination, CLIENT will not directly or indirectly solicit any person who is an employee of EMS who provided services to CLIENT at any time during the term of this Agreement to leave the employ of EMS. **This Section 14 does not prohibit CLIENT from soliciting, recruiting, attempting to recruit, discussing employment with, or hiring any individual who responds to an advertisement or announcement that is not directed specifically at employees or agents of EMS.**

15. Notices

Any notice required under this Agreement shall be given in writing and delivered personally or by facsimile, registered or certified mail, return receipt requested, or overnight delivery service to the parties at their addresses noted above or such other addresses as shall have been designated to each other in writing.

All notices to **EMS** shall be directed to the attention of:

Attn: Contract Department
Education Management Solutions, LLC
436 Creamery Way, Suite 300
Exton, PA 19341

Email: Contracts@SIMULATIONiQ.com

All notices to the **CLIENT** shall be directed to the attention of:

Texas A&M Health Science Center
Clinical Learning Resource Center



8441 Riverside Parkway, Bryan, Texas 77807
Attn: Bruce Williams, Director
Phone: 979-436-0161
Fax: 979-436-0076
Email: bruce.williams@exchange.tamu.edu

16. Disclaimer of Warranties and Consequential Damages & Limitation of Liability

- a. EMS' WARRANTIES SET FORTH IN THIS AGREEMENT, OR OTHERWISE COVERING THE SOFTWARE, ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- b. Neither of the parties shall be liable to the other under this Agreement for any incidental, special, punitive, exemplary or consequential damages of any kind or character, whether based on contract, tort or any other theory of liability. The entire liability of EMS to the CLIENT arising from or in connection with this Agreement, however caused, regardless of the form of action and on any theory of liability, including contract, strict liability, negligence or other tort, shall be limited to direct damages not to exceed in the aggregate the amount actually paid or payable by the CLIENT to EMS for the affected services. CLIENT accepts this provision only to the extent permitted by the Constitution and laws of the State of Texas.

17. Governing Law

- a. The validity of Agreement and all matters pertaining thereto, including but not limited to, matters of performance, non-performance, breach, remedies, procedures, rights, duties, and interpretation or construction, shall be governed and determined by the Constitution and the laws of the State of Texas.
- b. Pursuant to Section 85.18, *Texas Education Code*, venue for any suit filed against CLIENT shall be in the county in which the primary office of the chief executive officer of CLIENT is located. At the execution of Agreement, such county is Brazos County, Texas.

18. No Assignment

Neither party may assign this Agreement, or any rights or obligations under this Agreement; except to the extent that EMS chooses to use a subcontractor for diagnosis, repair or replacement. Any assignment without the express written consent of the other party will be invalid. Notwithstanding the foregoing, EMS may assign this Agreement to any parent, subsidiary, affiliate or successor by merger, stock sale or sale of all or substantially all of its assets without the consent of the CLIENT.

19. Final Agreement

This Agreement, together with the System Purchase Agreement, constitutes the entire agreement between the parties and terminates and supersedes all prior understandings or agreements on the subject matter hereof. This Agreement may be modified only by a further writing that is duly executed by both parties.

20. Severability

If any term of this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable, then this Agreement, including all of the remaining terms, will remain in full force and effect as if such invalid or unenforceable term had never been included.



21. Headings

Headings used in this Agreement are provided for convenience only and shall not be used to construe meaning or intent.

22. Counterparts

This Agreement may be executed in counterparts, each one of which shall constitute an original and all of which together shall constitute one and the same document. A facsimile or other electronically transmitted version, including a facsimile or digital signature, shall be considered the same as an original document for all purposes.

23. Miscellaneous

- a. If EMS is a business entity, EMS warrants, represents, covenants, and agrees that it is duly organized, validly existing and in good standing under the laws of the state of its incorporation or organization and is duly authorized and in good standing to conduct business in the State of Texas, that it has all necessary power and has received all necessary approvals to execute and deliver the Agreement, and the individual executing the Agreement on behalf of EMS has been duly authorized to act for and bind EMS.
- b. If EMS is a taxable entity subject to the Texas Franchise Tax (Chapter 171, *Texas Tax Code*), then EMS certifies that it is not currently delinquent in the payment of any franchise taxes or that EMS is exempt from the payment of franchise taxes.
- c. A child support obligor who is more than 30 days delinquent in paying child support and a business entity in which the obligor is a sole proprietor, partner, shareholder, or owner with an ownership interest of at least 25 percent is not eligible to receive payments from state funds under an Agreement to provide property, materials, or services until all arrearages have been paid or the obligor is in compliance with a written repayment agreement or court order as to any existing delinquency. The *Texas Family Code* requires the following statement: "Under Section 231.006, *Texas Family Code*, the contractor or applicant certifies that the individual or business entity named in Agreement, bid, or application is not ineligible to receive the specified grant, loan, or payment and acknowledges that Agreement may be terminated and payment may be withheld if this certification is inaccurate."
- d. Pursuant to Section 2252.903, *Texas Government Code*, EMS agrees that any payments owing to EMS under Agreement may be applied directly toward certain debts or delinquencies that EMS owes the State of Texas or any agency of the State of Texas regardless of when it arises, until such debt or delinquency is paid in full.
- e. Performance by CLIENT under Agreement may be dependent upon the appropriation and allotment of funds by the Texas State Legislature (the "Legislature"). If the Legislature fails to appropriate or allot the necessary funds, then CLIENT will issue written notice to EMS and CLIENT may terminate Agreement without further duty or obligation hereunder. EMS acknowledges that appropriation of funds is beyond the control of CLIENT.
- f. EMS understands that acceptance of funds under Agreement constitutes acceptance of the authority of the Texas State Auditor's Office, or any successor agency (collectively, "Auditor"), to conduct an audit or investigation in connection with those funds pursuant to Section 51.9335(c), *Texas Education Code*. EMS agrees to cooperate with the Auditor in the conduct of the audit or investigation, including without limitation providing all records requested. EMS will include this provision in all agreements or contracts with permitted subcontractors.
- g. EMS acknowledges that CLIENT is obligated to strictly comply with the Public Information Act, Chapter 552, *Texas Government Code*, in responding to any request for public information pertaining to Agreement, as well as any other disclosure of information required by applicable Texas law. Upon CLIENT's written request, EMS will promptly provide specified contracting information exchanged or created under any resultant agreement for or on behalf of CLIENT. EMS acknowledges that CLIENT may be required to post a copy of the fully executed Agreement on its Internet website in compliance with Section 2261.253(a)(1), *Texas Government Code*. The requirements of Subchapter J, Chapter 552, *Texas Government Code*, may apply to Agreement and EMS agrees that Agreement can be terminated if EMS knowingly or intentionally fails to comply with a requirement of that subchapter.
- h. The dispute resolution process provided for in Chapter 2260, *Texas Government Code*, and the related rules adopted by the Texas Attorney General pursuant to Chapter 2260, shall be used by CLIENT and EMS to attempt to resolve any claim for breach of agreement made by EMS that cannot be resolved in the ordinary course of business. EMS shall submit written notice of a claim



of breach of contract under this Chapter to TAMHSC Vice President for Finance and Administration, who shall examine EMS's claim and any counterclaim and negotiate with EMS in an effort to resolve the claim.

- i. As an agency of the State of Texas, CLIENT is tax exempt. Tax exemption certificate will be furnished upon request.
- j. EMS expressly acknowledges that CLIENT is an agency of the State of Texas and nothing in Agreement will be construed as a waiver or relinquishment by CLIENT of its right to claim such exemptions, privileges, and immunities as may be provided by law.
- k. EMS represents and warrants that the electronic and information resources and all associated information, documentation, and support that it provides to CLIENT under Agreement (collectively, the "EIRs") comply with the applicable requirements set forth in Title 1, Chapter 213 of the Texas Administrative Code and Title 1, Chapter 206, §206.70 of the Texas Administrative Code (as authorized by Chapter 2054, Subchapter M of the Texas Government Code). To the extent EMS becomes aware that the EIRs, or any portion thereof, do not comply, then EMS shall, at no cost to CLIENT, either (1) perform all necessary remediation or (2) replace the EIRs with comparable EIRs that meet the accessibility requirements as noted above.
- l. If any of the provision of Agreement in the application thereof to any person or circumstance, is rendered or declared illegal for any reason, or shall be invalid or unenforceable, the remainder of Agreement and the application of such provision to other persons or circumstances shall not be affected thereby, but shall be enforced to the greatest extent permitted by applicable law.
- m. The Parties are aware that there are constitutional and statutory limitations on the authority of CLIENT (a state agency) to enter into certain terms and conditions of Agreement, including, but not limited to, those terms and conditions relating to liens on CLIENT's property; disclaimers and limitations of warranties; disclaimers and limitations of liability for damages; waivers, disclaimers and limitations of legal rights, remedies, requirements and processes; limitations of periods to bring legal action; granting control of litigation or settlement to another party; liability for acts or omissions of third parties; payment of attorneys' fees; dispute resolution; indemnities; and confidentiality (collectively, the "Limitations"), and terms and conditions related to the Limitations will not be binding on CLIENT except to the extent authorized by the Constitution and laws of the State of Texas. Neither the execution of Agreement by CLIENT nor any other conduct, action, or inaction of any representative of CLIENT relating to Agreement constitutes or is intended to constitute a waiver of CLIENT's or the state's sovereign immunity to suit.
- n. By executing and/or accepting Agreement, EMS and each person signing on behalf of EMS certifies, and in the case of a sole proprietorship, partnership or corporation, each party thereto certifies as to its own organization, under penalty of perjury, that to the best of their knowledge and belief, no member of The Texas A&M University System ("TAMUS") or TAMUS Board of Regents, nor any employee, or person, whose salary is payable in whole or in part by TAMHSC or TAMUS, has direct or indirect financial interest in the award of Agreement, or in the services to which Agreement relates, or in any of the profits, real or potential, thereof.
- o. To the extent that Texas Government Code, Chapter 2270 applies to Agreement, EMS certifies that (a) it does not currently boycott Israel; and (b) it will not boycott Israel during the term of Agreement. EMS acknowledges Agreement may be terminated and payment withheld if this certification is inaccurate.
- p. Pursuant to Subchapter F, Chapter 2252, Texas Government Code, EMS certifies EMS is not engaged in business with Iran, Sudan, or a foreign terrorist organization. EMS acknowledges Agreement may be terminated and payment withheld if this certification is inaccurate.
- q. A state agency may not accept a bid or award a contract, including a contract for which purchasing authority is delegated to a state agency, that includes proposed financial participation by a person who, during the five-year period preceding the date of the bid or award, has been convicted of any offense related to the direct support or promotion of human trafficking. A bid or award subject to the requirements of this section must include the following statement: "Under Section 2155.0061, Government Code, the vendor certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.
- r. EMS is responsible to ensure that employees participating in work for any A&M System member have not been designated by the A&M System (TAMUS) as Not Eligible for Rehire as defined in A&M System Policy 33.02, Section 4. Non-conformance to this requirement may be grounds for termination of Agreement.



IN WITNESS WHEREOF, the parties have executed this Agreement by their duly authorized representatives on the dates written below.

Education Management Solutions, LLC	Texas A&M University Health Science Center
Signature: _____	Signature: _____ DocuSigned by: _____
Title: _____	Title: Senior Vice President
Date: _____	Date: 1/25/2021 17:54:30 CST

**Exhibit A****Software List***Job #13037 - Baylor University Medical Center*

Item	Quantity
SIMULATIONiQ AV Viewer	4
SIMULATIONiQ Per Port Software License	20
SIMULATIONiQ DVCS Encoder Software	3
SIMULATIONiQ Master Server Software	1
SIMULATIONiQ Web License	1
Audio DSP Programming	1
Crestron Programming	1

Job #10006 – Texas A&M Health Science Center – Bryan Campus

Item	Quantity
SIMULATIONiQ Enterprise Management Software (17 Rooms)	1
SIMULATIONiQ DAVS Viewer Licenses	6
SIMULATIONiQ Control Station Software	3
SIMULATIONiQ DVCS Encoder Software	11
SIMULATIONiQ Master Server Software	1
Audio DSP Programming	1
Crestron Programming	1

Job #20206 – Texas A&M Health Science Center – EnMed

Item	Quantity
SIMULATIONiQ Enterprise Management Software (17 Locations)	1
SIMULATIONiQ Control Station Software	2
SIMULATIONiQ Video Recorder Ports & License	32
SIMULATIONiQ DVCS Encoder Software	2
LDAP Integration	1
SIMULATIONiQ Enterprise Master Server Software	1
Streaming Server Software License	1



Audio DSP Programming	1
SIMULATIONiQ Paging Software	1
SIMULATIONiQ Enterprise Web Licenses (Unlimited)	1
Crestron Programming	1

Job #09020 – Texas A&M Health Science Center – Round Rock

Item	Quantity
SIMULATIONiQ Enterprise Management Software	1
SIMULATIONiQ Control Station Software	2
SIMULATIONiQ Sim Client Software	10
SIMULATIONiQ Viewer Licenses	1
Crestron Programming	2
SIMULATIONiQ Paging Software	1
SIMULATIONiQ DVCS Encoder Software	7
SIMULATIONiQ Master Server Software	1
SIMULATIONiQ Web License (Enterprise)	1
Crestron Programming	1

Job #12006 – Temple College

Item	Quantity
SIMULATIONiQ Enterprise Management Software	5
SIMULATIONiQ Web Viewer	1
SIMULATIONiQ Video Recorder Software	3
SIMULATIONiQ Master Server Software	1

Hardware List

Job #13037 – Baylor University Medical Center

Item	Quantity
IP Camera	20
Microphone	10



Stereo Headsets (with volume control)	4
Display (32" mux view)	2
Master Server (w/ SQL)	1
IP Camera Switch with POE	1
Network Switch	1
KV 1 Switch	1
Rack with accessories	1
AV Distribution Amp (1 :3)	10
Power Supply DA	2
Rack Mount for DA (Das & Power)	3
Crestron Control Hardware	1
Sim Control Room Multiplexer 16: 1	2
UPS	2

Job #10006 – Texas A&M Health Science Center – Bryan Campus

Item	Quantity
Pan-Tilt-Zoom Camera (including mount)	66
Microphone	33
Wall Plate for Extender	32
Camera Control Touch Panel	2
Stereo Headsets (with volume control)	3
Camera Display (46". LCD Screen)	4
SIM Client	16
VGA-CV Converter	16
VGA-USB and 3.5 Audio Extender	16
SIMULATIONiQ Video Recorder Ports	82
Rack w/ Accessories	3
Camera Power Supply	9
Audio DSP w/ Echo Cancelation	1
AV Distribution Amp (1:3)	77
Power Supply for DA	16



Rack Mount for DA (DAs and Power)	22
SP Control Room Multiplexer (16: I)	2
Sim Control Room Multiplexer (16: I)	2
Crestron Control Hardware	1
Overhead Paging Speaker	47
Paging Matrix Switch (4 x 48)	1
Message Player (with rack mount kit)	1
Preamp	2

Job #20206 – Texas A&M Health Science Center – EnMed

Item	Quantity
HD-TVI PTZ Camera (Including Mount)	22
Microphone	17
Overhead Paging Speaker	31
Control Station PC	2
Stereo Headset (Streamed)	2
49-inch LCD Package	2
Paging Microphone	2
SIMULATIONiQ DVCS Encoder	2
SIMULATIONiQ Enterprise Master Server - Education (w/SQL)	1
IIS Server	1
Cloud Appliance	1
AV Switch	1
Rack (w/ Accessories)	1
Camera Power Supply	2
Audio DSP	1
Message Player (with rack mount kit)	2
Paging Speaker Power Supply	1
Multiplexer	3
UPS	1

Job #09020 – Texas A&M Health Science Center – Round Rock Campus



Item	Quantity
SIMULATIONiQ Video Recorder Ports	57
Crestron Hardware	1

Job #10206 – Temple College

Item	Quantity
SIMULATIONiQ Video Recorder Server	3
SIMULATIONiQ Master Server	1
KVM Switch	1
Rack (w/ Accessories)	1
UPS	1