AGREEMENT ADDENDUM C  
Maintenance and Support  
(Reference Agreement No. 4758)

1. Applicable Programs:

Program Name: Specify by Site, CPU, MSUs or Workstation(s): Facility Location: 
(E)JES:JES3 Up to Thirty (30 MSU) 2828-H02 s/n B81E7 Texas A&M University 3142 TAMU College Station, TX 77845-3142

2. For an annual fee, as outlined in the payment schedule below, Phoenix will provide maintenance and support services as below provided for the above listed Programs for a period of three (3) year(s).

Payment Schedule:

<table>
<thead>
<tr>
<th>Year #</th>
<th>Annual Term</th>
<th>Annual Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>One</td>
<td>Beginning</td>
<td>September 1, 2017</td>
</tr>
<tr>
<td>Two</td>
<td>Beginning</td>
<td>September 1, 2018</td>
</tr>
<tr>
<td>Three</td>
<td>Beginning</td>
<td>September 1, 2019</td>
</tr>
</tbody>
</table>

*Calculation: $45,480.00 x 18% = $8,186.40 x 80% (net 20% three-year discount) = $6,549.12 annually.

3. Support includes maintenance services to enable the Programs to perform in accordance with the Programs Reference and Operations Manuals in all material respects, and support services in accordance with Phoenix's standard policies for the Programs, as may change from time to time. The following Maintenance services, limited to the designated Programs and Facility Location(s) are provided during each period of service:
   a. New releases of the applicable installed Programs as available;
   b. System Modifications (SMs) as applicable;
   c. Technical documentation including documentation update service for the original manuals;
   d. Offsite support.

4. All materials and services supplied by Phoenix under this Agreement shall be subject to the license governing Customer's use of the Programs. Customer's terms and conditions of whatever nature and in whatever form, e.g., written in the form of Customer's purchase order or other ordering document, electronic in the form of Customer's on-line purchasing system or vendor registration system, etc. issued by Customer in connection with this Agreement which are in addition to or inconsistent with the terms and conditions of this Agreement shall not be binding on Phoenix and shall not be deemed to modify this Agreement. This Agreement is noncancelable for the specified term.

5. Payment of Maintenance and Support fees shall be made in full within twenty (20) days after the date of invoice. Fees and payments are in U.S. dollars unless otherwise indicated.

6. Counterparts. This Agreement may be executed in any number of counterparts, each of which shall be deemed an original but all of which shall constitute one and the same instrument; but in making proof of this Agreement, it shall not be necessary to produce or account for more than one such counterpart. It is not necessary that each Party execute the same counterpart, so long as identical counterparts are executed by all Parties. Executed signature pages to any counterpart instrument may be detached and affixed to a single counterpart, which single counterpart with multiple signature pages affixed thereto constitutes an original counterpart instrument. All such counterpart signature pages shall be read as though one and they shall have the same force and effect as if all of the Parties had executed a single signature page. Delivery of an executed counterpart of the signature page to this Agreement by facsimile or other electronic transmission shall be as effective as delivery of a manually executed counterpart of this Agreement, and any Party delivering an executed counterpart of the signature page to this Agreement by facsimile or other electronic transmission to any other Party shall thereafter also promptly deliver a manually executed counterpart of this Agreement to such other Party, but the failure to deliver such manually executed counterpart shall not affect the validity, enforceability and binding effect of this Agreement.

This Agreement is subject to the negotiated terms of the Perpetual License Agreement #4758 executed on July 13, 1994.

Accepted By:  
Phoenix Software International, Inc.

Signed:

Name: Nick Miller  
Title: CFO  
Date: 12-21-2017

Accepted By:  
Texas A&M University

Signed:

Name: Robert C. Bounds  
Title: Director, Procurement Services  
Date: 12-18-2017