INVITATION FOR BID – RETURN SEALED BIDS TO:
TEXAS A&M UNIVERSITY
Department of Procurement Services
P. O. Box 30013
College Station, TX 77842-3013
Phone: 979-845-4570
Fax: 979-845-3800

OPENING DATE: 01/26/2017 at 2:00 PM (CST)

BID #: B700013

BID TO BE “F.O.B. AGENCY RECEIVING ROOM FREIGHT PREPAID AND ALLOWED” UNLESS OTHERWISE SPECIFIED BELOW

Destination of Goods:

Texas A&M University
DOHA, QATAR 00000
QATAR

Vendor agrees to comply with all conditions below and on the last page of this document.

Authorized Signature:

Print or Type Name:

Title:

Date:

State law provides you the right to request, receive, review and correct information about yourself collected by this form. Contact: dj-young@tamu.edu or 979-845-4570 Ext. 245.

<table>
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<tr>
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<tbody>
<tr>
<td></td>
<td>Upon award, products to be for use on the Texas A&amp;M University - Qatar campus located in DOHA, QATAR.</td>
</tr>
</tbody>
</table>

Texas A&M University - Qatar is seeking pricing for Maintenance Service of a Rm3-Digital Signage Media Player for the following terms:

Option 1 -
February 1, 2017 through January 31, 2020

or

Option 2 -
February 1, 2017 through January 31, 2018 with the option to renew for two (2) additional one (1) year period.

NOTE: TAMU - Qatar will select either option 1 or 2, depending on which option is the best value for the university. Please quote best pricing for both options.

The principal period of service will be 8:00 a.m. to 5:00 p.m., Sunday through Thursday, excluding university holidays. All repairs shall be performed by a trained and qualified technician.

Response time for service calls shall as

TERMS: FOB DESTINATION, FREIGHT PREPAID AND ALLOWED

DELIVERY IN ______ DAYS

Check below if preference claimed under Rule 1 TAC 113.8
☐ Supplies, materials, equipment, or services produced in TX or offered by TX bidders
☐ Agricultural products produced or grown in TX
☐ Agricultural products and services offered by TX bidders
☐ USA produced supplies, materials, or equipment
☐ Other (See 1.13 on the last page)

TOTAL

Purchasing Agent for Texas A&M University
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College Station, TX 77842-3013
Phone: 979-845-4570
Fax: 979-845-3800

Bidder MUST Sign Below
Failure to Sign will Disqualify Bid

Company Name and Address:
T00000106280AA
TECHNOQ
P O BOX 18860
DOHA XX 00000
QATAR

VENDOR AGREES TO COMPLY WITH ALL CONDITIONS BELOW AND ON THE LAST PAGE OF THIS DOCUMENT.

AUTHORIZED SIGNATURE

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TITLE DATE

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BID TO BE "F.O.B. AGENCY RECEIVING ROOM FREIGHT PREPAID AND ALLOWED" UNLESS OTHERWISE SPECIFIED BELOW

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- Emergency - <60 minutes
- Major - <90 minutes
- Minor - <120 minutes
- Request Fulfillment - <24 hours

All customers will receive automated information updates from the Service Management System in-line with the updates as indicated above for all activities.

Service shall include Onsite Visits Quarterly (4 times) as well as the following:

- Troubleshoot the RMG Networks solution, all related applications and any error messages that may result from running the RMG Networks system.
- Escalate issues as needed and provide customers with status updates.
- Assist in configuring RMG Networks hardware like the NetLite II and the SDA (one instance of each).
- Assist customers with the installation of the RMG Networks client software on one (1) PC for instructional purposes and answer any questions related to the client installation.
- Answer questions about the software use, within reasonable limits.
- Demonstrate the functionality of the system by showing customers how to add and use a single feature item, like a connection site, board, virtual sign, etc.
- Recommend training programs

PAW

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DELIVERY IN DAYS

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PURCHASING AGENT FOR TEXAS A&M UNIVERSITY
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- Provide software upgrades and patches through on-line downloads (some exclusions apply).
- Provide systems documentation through online downloads.
- Provide customer-related information like: Customer ID, Site ID, etc.
- Set up content subscriptions and provide appropriate content codes.
- Create login IDs for RMG Networks support sites.
- Process "Change of MAC Address" requests.
- Process "Change RMG Networks Licenses" requests.
- Import and purge RMG Networks Licenses.
- Create Return Authorizations for RMG k Networks software and hardware.
- Create Advance Shipping Authorizations for RMG Networks hardware as appropriate.
- Create Ship Requests for software.

Hardware Repair/Replacement

Equipment will be repaired and dispatched back to the customer normally within ten (10) working days once received.

Renewal - Option 2:

Texas A&M University reserves the right to renew the awarded agreement for an additional two (2) years, one (1) year at a time, with all terms and conditions remaining firm.

If the renewal option is exercised, the vendor may increase the contract price to

TERMS: FOB DESTINATION, FREIGHT PREPAID AND ALLOWED

DELIVERY IN ___________ DAYS

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Purchasing Agent for Texas A&M University
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<tr>
<td>1</td>
<td>Option 1 - RMC Care Standard Maintenance (8X5) for the following:</td>
<td>36</td>
<td>MO</td>
<td></td>
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TERMS: FOB DESTINATION, FREIGHT PREPAID AND ALLOWED

DELIVERY IN DAYS

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☐ Agricultural products and services offered by TX bidders
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Purchasing Agent for Texas A&M University
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TEXAS A&M UNIVERSITY
Department of Procurement Services
P. O. Box 30013
College Station, TX 77842-3013
Phone: 979-845-4570
Fax: 979-845-3800

Bidder MUST Sign Below
Failure to Sign will Disqualify Bid

Company Name and Address:
T0000106280AA
TECHNOQ
P O BOX 18860
DOHA XX 00000
QATAR

AUTHORIZED SIGNATURE

PRINT OR TYPE NAME

TITLE

DATE

OPENING DATE: 01/26/2017 at 2:00 PM (CST)
BID #: B700013
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<tr>
<td>*19 Units, Model - LCD-245-10 - 10.1 Media Player, Brand SYMON</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>* 2 Units, Model SDA-909, HD Media Player Brand SYMON</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>* 17 Units, Model SDA-909, HD Media Player Brand SYMON</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>* 1 Unit Model SDA-909, HD Media Player Brand SYMON</td>
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</tr>
<tr>
<td>* 1 Unit, SERVER ME - IVS Smart Server hardware &amp; Software. Brand SYMON</td>
<td></td>
<td></td>
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<tr>
<td>* 1 Unit, 7870-11 ME - Message Link II solution Package v11 software. Brand SYMON</td>
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<td></td>
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<tr>
<td>* 1 Unit, WAYVIEW-ML - Way Finding Software Brand SYMON</td>
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<td></td>
</tr>
<tr>
<td>* 2 Units, CUSTOM KIOSK 46&quot; PORTRAIT - 46&quot; Portrait Interactive Kiosk. Brand SYMON</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>* 1 Unit, LCD -245-10. 10.1&quot; POE Media Player Brand SYMON</td>
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<td></td>
</tr>
<tr>
<td>* 2 Units, SDA-909-HD Media Player Brand SYMON</td>
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<tr>
<td>* 5 Units, LCD-245-10 10.1&quot; POE Media Player Brand SYMON</td>
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<tr>
<td>* 2 Units, LCD-245-10 10.1&quot; POE Media Player Brand SYMON</td>
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PAW

TERMS: FOB DESTINATION, FREIGHT PREPAID AND ALLOWED

DELIVERY IN _______ DAYS

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☐ Agricultural products and services offered by TX bidders
☐ USA produced supplies, materials, or equipment
☐ Other (See 1.13 on the last page)

TOTAL

PURCHASING AGENT FOR TEXAS A&M UNIVERSITY
INVITATION FOR BID – RETURN SEALED BIDS TO:

TEXAS A&M UNIVERSITY

Department of Procurement Services
P. O. Box 30013
College Station, TX 77842-3013
Phone: 979-845-4570
Fax: 979-845-3800

OPENING DATE: 01/26/2017 at 2:00 PM (CST)

BID #: B700013

BID TO BE “F.O.B. AGENCY RECEIVING
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Destination of Goods:

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DOHA, QATAR 00000
QATAR

AUTHORIZED SIGNATURE

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| 2    | Option 2 - RMG Care Standard Maintenance (8X5) for the following:  
* 19 Units, Model - LCD-245-10 - 10.1 Media Player, Brand SYMON  
* 2 Units, Model SDA-909, HD Media Player Brand SYMON  
* 17 Units, Model SDA-909, HD Media Player Brand SYMON  
* 1 Unit Model SDA-909, HD Media Player Brand SYMON  
* 1 Unit, SERVER ME - IVS Smart Server hardware & Software. Brand SYMON  
* 1 Unit, 7870-11 ME - Message Link II solution Package v 11 software. Brand SYMON  
* 1 Unit, WAYVIEW-ML - Way Finding Software Brand SYMON  
* 2 Units, CUSTOM KIOST 46" PORTRAIT - 46" Portrait Interactive Kiosk. Brand SYMON  
* 1 Unit, LCD -245-10. 10.1" POE Media Player Brand SYMON  
* 2 Units, SDA-909-HD Media Player Brand SYMON  
* 5 Units, LCD-245-10 10.1" POE Media Player Brand SYMON |
|      |             | 12       | MO |            |                |

TERMS: FOB DESTINATION, FREIGHT PREPAID AND ALLOWED

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TOTAL

Purchasing Agent for Texas A&M University
### Invitation for Bid - Return Sealed Bids To:

**Texas A&M University**

Department of Procurement Services  
P. O. Box 30013  
College Station, TX 77842-3013

**Phone:** 979-845-4570  
**Fax:** 979-845-3800

**Opening Date:** 01/26/2017 at 2:00 PM (CST)

**Bid #:** B700013

**Bid to be "F.O.B. Agency Receiving Room Freight Prepaid and Allowed" unless otherwise specified below**

**Destination of Goods:**

**Texas A&M University**  
Doha, Qatar 00000

---

**Authorized Signature**

**Print or Type Name**

**Title**

**Date**

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<tr>
<td><strong>Brand SYMON</strong></td>
<td>* 2 Units, LCD-245-10 10.1&quot; POE Media Player**</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Note To Bidders:</strong></td>
<td><strong>Payment Terms:</strong> 100%, Net 30 - Upon Receipt and Acceptance**</td>
<td></td>
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| **Award**          | **The award shall be made based on the following "Best Value Criteria". Texas A&M University reserves the right to consider the following and any other factors deemed necessary to evaluate the offer and determine the "Best Value" for the University.**  

- **Vendor's ability to meet the specifications and requirements;**  
- **Delivery requirements after the receipt of order;**  
- **The acquisition prices/rates of discounts**  
- **Acceptance of payment terms**

**TAMUQ reserves the right to accept or reject any or all offers, to waive informalities and technicalities, to accept the offer considered the most advantageous to the University.**

---

**Terms:** ________________ FOB DESTINATION, FREIGHT PREPAID AND ALLOWED  

**Delivery In _______ Days**

Check below if preference claimed under Rule 1 TAC 113.8  

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<tr>
<td>VENDOR'S TELEPHONE NO:</td>
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<td>-</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VENDOR'S FAX NO:</td>
<td>-</td>
<td>-</td>
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TOTAL

PURCHASING AGENT FOR TEXAS A&M UNIVERSITY
ITEMS BELOW APPLY TO AND BECOME A PART OF TERMS AND CONDITIONS OF BID: ANY EXCEPTIONS THEREOF MUST BE IN WRITING

1. BIDDING REQUIREMENTS

1.1 Bidders must comply with all laws, regulations and statutes relating to purchasing in the State of Texas in addition to the requirements of this bid.

1.2 Bids must be submitted in accordance with the instructions on the bid form.

1.3 Bids must be submitted in a sealed envelope and must include the following:
   a. Bidder’s name and address
   b. Bid amount
   c. Any conditions or exceptions

1.4 Bids submitted electronically must meet the following requirements:
   a. Bids must be submitted through the Texas A&M University System’s electronic bidding platform
   b. Bids must be submitted in a digital format acceptable to the system

2. SPECIFICATIONS

2.1 Any specifications, drawings, or manufacturer’s references used in the bid shall be clearly referenced and shall be part of the bid.

2.2 Any deviations from the standard specifications must be clearly indicated.

3. DELIVERY

3.1 The delivery of goods shall be made at the site specified in the bid.

3.2 The Buyer reserves the right to extend the delivery dates if necessary.

4. PAYMENT

4.1 Payment terms shall be as stated in the bid.

4.2 Payment shall be made by check or electronic transfer upon receipt of the goods.

5. INSPECTION AND TESTS

5.1 The Buyer reserves the right to perform inspection and tests on the goods delivered.

5.2 The Buyer shall notify the Bidder in writing of any defects.

6. CONSTRUCTION OF CONTRACT

6.1 The contract shall be construed according to the laws of the State of Texas.

7. TERMINATION

7.1 The Buyer reserves the right to terminate the contract for cause.

8. CONFIDENTIALITY

8.1 The Bidder agrees to maintain the confidentiality of all information provided during the bidding process.

9. DISPUTE RESOLUTION

9.1 Any disputes arising out of this contract shall be resolved through arbitration.

10. PUBLIC INFORMATION ACT

10.1 Information, documentation, and other materials in connection with this solicitation or contract are subject to disclosure as required by the Public Information Act.

11. TEXAS FAMILY CODE SECTION 231.006

11.1 Inability to receive State Grants or Loans or Receive Payment (a) A student support officer who is more than 30 days delinquent in paying their fees or for whom there is a disbursement delay may be required to repay the education financial aid awarded to the student by the institution.

12. TEXAS A&M UNIVERSITY SYSTEM"