The Texas A&M University System
Invitation for Bid PR67196560

ORGANIZATION

Organization: AM02 - Texas A&M University
Address: Texas A&M University
Procurement Services Department
Purchasing & Stores Building
College Station, TX 77843-1477

DEPARTMENT

Department: 02VTEA - Vet Med Teaching Hospital
Bill-to-Address: 750 Agronomy Road - Suite 3101
6000 TAMU
Attn: Email invoices to invoices@tamu.edu
Attn: Do not mail invoice if sending via email
College Station, TX 778436000
Hosp. Central Receiving
Hwy 60 Bldg 508; Room 120
4457 TAMU
College Station, TX 77843-4457

BID INFORMATION

Description: Strategic Planning Services
Bid Number: PR67196560
Submittal Deadline: 03/28/2017 2:00 PM
Bid Type: Open Market
Type code: Invitation for Bid
Pre-Bid Conference: none
 Fiscal Year: 2017
Attachments: Attachment A

AMENDMENTS

None

ITEMS

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Texas A&amp;M University is seeking bids for Strategic Planning Services as specified herein. SEE ATTACHMENT A FOR DETAILS.</td>
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NOTES TO BIDDER:

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ATTACHMENT A - SPECIFICATIONS, TERMS AND CONDITIONS

All attachments are an integral part of this Invitation for Bid and are incorporated as specifications, terms, and conditions by reference herein. All attachments are to be downloaded, reviewed, and completed.

Attachment A must be completed, signed and attached/uploaded to electronic bid response.

FAILURE TO FILL OUT "ATTACHMENT A" AND RETURN IT WITH BID RESPONSE MAY RESULT IN DISQUALIFICATION OF RESPONSE.

ADDENDA

It is the responsibility of interested bidders to regularly check the Buy A&M website at:
https://buy.tamus.edu/bso/external/publicBids.sdo
for any addenda that may be issued for this solicitation.

FAILURE TO RESPOND TO ANY ADDENDA MAY RESULT IN DISQUALIFICATION OF BID RESPONSE.

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Grand Total price is to be entered here; however signed detailed pricing shall be completed on Attachment A and returned with bid response.
The Grand Total price shall include any and all discounts.

Grand Total $
STATEMENT OF WORK

Texas A&M University, College of Veterinary Medicine & Biomedical Sciences (TAMU), desires to develop a strategic plan that charts a clear course for the future. This includes an alignment with the Texas A&M’s mission, vision, and values statements, short- and long-term goals and objectives, and clear and comprehensive strategies designed to achieve plan targets, and the tools to ensure appropriate plan execution. The scope of work includes both the Small and Large Animal Hospitals.

REQUIREMENTS

METHODOLOGY

Texas A&M requires a planning methodology that is designed around industry specific and proven strategic planning tools than can take TAMU from an from an initial strategic plan to a successful plan implementation within ninety (90) days.

Bidder shall describe below the strategic planning tools your company would deploy to fulfill this requirement.

QUESTIONS AND TOOLS

In order to develop a strategic plan Bidders shall advise critical questions that TAMU must ask ourselves to begin the process of developing a strategic plan for the future.

In regard the following three areas, Bidder shall advise questions and then advise the strategic planning tool or tools that should be used to help answer each question.

<table>
<thead>
<tr>
<th>Advisable Questions</th>
<th>Advisable Planning Tool</th>
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STRATEGIC OPTIONS

<table>
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<tr>
<th>Advisable Questions</th>
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STRATEGIC DIRECTION

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<th>Advisable Planning Tool</th>
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<tbody>
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</table>

PROPOSAL & TIMELINE

Texas A&M requires at least four (4) onsite retreat/workshops and at least two (2) online sessions/assessments.

Texas A&M University requires the following minimum events in the 90 day timeline. Bidder shall describe in detail how they will fulfill the scope of work and meet the specified requirements for each of the following events. Bidder may add events if desired, but must include details for each additional event. Description details shall include days to provide a projected timeline of events. Bidder shall attached additional documental if more space is needed.

Retreat/Workshop #1 – Day(s) _______________

Retreat/Workshop #2 – Day(s) _______________
Retreat/Workshop #3 – Day(s) 

Retreat/Workshop #4 – Day(s) 

Online Session/Assessments #1 – Day(s) 

Online Session/Assessments #2 – Day(s)
DELIVERY

If awarded, on what date is Bidder available to start the 90 day Strategy Planning Services?

IMPLEMENTATION

Upon completion of developing the Strategic Plan, in order to achieve successful long term results, Bidder shall describe below what implementation strategies and tactics they will deploy at the department level to elevate both organizational and individual accountability while accelerating the results curve of strategy execution?

EDUCATION AND EXPERIENCE

Bidder shall have the following minimum education and experience. Upon request, Bidder shall be prepared to submit personal resume that supports the required education and experience.

- Masters of Business Administration or Masters of Health Services Administration
- Certified Lean Six Sigma Black Belt
- Ten (10) years background experience in the following areas:
  - strategy planning
  - execution management
  - cultural transformation
  - branding
  - consulting
  - quality management

Bidder shall provide a brief narrative of their education and experience in the space below.

REFERENCES

Upon request, bidder shall provide a list of at least three references for which the bidder has performed same or similar work. The list should include the names, titles, and telephone numbers of representatives who are familiar with the supplier's work. These references may be contacted at the discretion of Texas A&M. The provision of the name of a reference by the bidder will constitute a release to contact the reference for pertinent information. A negative reference may be grounds for disqualification.

TRAVEL

Texas A&M will reimburse for such common travel expenses as airfare (coach fares only), auto rental and mileage, lodging, meals and incidental expenses, etcetera; however Texas A&M will not reimburse the cost of any alcohol.

Reimbursement for travel expenses shall be at reasonable and customary rates. Texas A&M uses the U.S. General Services Administration (GSA) as a point of reference as to what is considered reasonable and customary.
The following are the GSA FY 2017 Per Diem Rates for the College Station Area:

- Lodging GSA per diem maximum is $110 per night
- Meals and Incidental Expenses GSA per diem maximum is $59 per day
- Automobile Mileage is $0.535 per mile
- Airfare up to coach fares only
- No alcohol shall be allowed/reimbursed

Receipts for travel expenses may be requested.

†https://www.gsa.gov/portal/category/100120

PAYMENT TERMS

Payment shall be 100% Net 30 after receipt of services and invoice.

PRICING

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Qty</th>
<th>UOM</th>
<th>Unit Price</th>
<th>Ext Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Retreat/Workshop #1 (as described herein)</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
</tr>
<tr>
<td>2.</td>
<td>TRAVEL for Retreat/Workshop #1</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>3.</td>
<td>Retreat/Workshop #2 (as described herein)</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>4.</td>
<td>TRAVEL for Retreat/Workshop #2</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>5.</td>
<td>Retreat/Workshop #3 (as described herein)</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>6.</td>
<td>TRAVEL for Retreat/Workshop #3</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>7.</td>
<td>Retreat/Workshop #4 (as described herein)</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>8.</td>
<td>TRAVEL for Retreat/Workshop #4</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>9.</td>
<td>Online Session/Assessments #1 (as described herein)</td>
<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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<tr>
<td>10.</td>
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<td>1</td>
<td>EA</td>
<td>$________</td>
<td>$________</td>
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</tbody>
</table>

TOTAL $________

DISCOUNTS

Bidder shall provide the deepest discounts and best pricing available to Texas A&M University. All discounts are to be applied and included in the price entered on each line item as the Texas A&M’s e-commerce system does not accept a DISCOUNT LINE.

Best Offer Provided? ☐ Yes ☐ No

TAX EXEMPTION

As an agency of the State of Texas, Texas A&M University is exempt from the state sales tax and Federal Excise Taxes. The certification of the exemption appears on the face of each purchase order. The certification reads as follows:

STATE SALES TAX EXEMPTION CERTIFICATE: The Undersigned claims an exemption from taxes under Chapter 20, Title 122A, Revised Civil Statutes of Texas, for purchase of tangible personal property described in this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

Since the University is exempt, it does not have a sales tax registration number. A duly signed purchase order from Texas A&M University or a copy of the order will serve as a certificate of tax exemption.
NOTE TO BIDDERS

TERMS & CONDITIONS – All Terms and Conditions that govern this Solicitation for Texas A&M University may be read at http://purchasing.tamu.edu/suppliers/bids-catalogue-tc-form/ or download directly from http://purchasing.tamu.edu/media/123743/bidtamu.pdf

NOTE: THESE TERMS AND CONDITIONS ARE AN INTEGRAL PART OF THE SOLICITATION AND BY REFERENCE HEREIN THEY SHALL BECOME AN INTEGRAL PART OF ANY RESULTING PURCHASE ORDER.

CONFLICTING TERMS & CONDITIONS – Any Bidders terms and conditions attached to a solicitation response will not be considered unless the bidder specifically refers to them on the front of their solicitation response form.

NOTE: ANY SUCH TERMS AND CONDITIONS ADDED MAY RESULT IN DISQUALIFICATION OF THE BID RESPONSE. (E.G. BIDS WITH THE LAWS OF A STATE OTHER THAN TEXAS, REQUIREMENTS FOR PREPAYMENT, LIMITATIONS ON REMEDIES, ETC.

AWARD CRITERIA

Texas A&M University shall award this bid based on, but not limited to, the following “Best Value” criteria. Texas A&M reserves the right to consider the following, and any other factors deemed relevant to evaluate the offer and determine the Best Value for the University.

The Best Value Criteria:

- the purchase price;
- the reputation of the supplier and of the supplier’s goods or services;
- the quality and reliability of the supplier’s goods or services;
- the extent to which the goods or services meet the Texas A&M University’s needs/specifications;
- the supplier’s past relationship/experience with the Texas A&M University;
- delivery requirements and terms;
- education, experience, and certifications;
- references;
- the impact on the ability of the University to comply with laws and rules relating to Historically Underutilized Businesses (HUBs) and to the procurement of goods and services from persons with disabilities;
- total long-term cost to the University of acquiring vendor’s goods and services;
- and any other relevant factor that a private business entity would consider in selecting a vendor.

Texas A&M University reserves the right to make the decision as to what best meets the specifications and what best suits the needs of the University. Texas A&M must be confident that the needs of the university can be met. Texas A&M’s decision is final.

Texas A&M University reserves the right to accept or reject any or all bids, or any part thereof, and to waive any technicalities or informalities in the bidding process and to make the award on what is considered to be the best value to the university.

QUESTIONS

Any questions or concerns regarding this Invitation for Bid shall be directed to:

Christina Asim, Buyer II;
Department of Procurement Services;
Texas A&M University
Phone 979-845-3819;
c-asim@tamu.edu
1. BIDDING REQUIREMENTS

1.1 Bidders must comply with all rules, regulations and statutes relating to purchasing in the State of Texas in addition to the requirements of this form.

1.2 Pricing must be quoted on a “per unit” basis, extended as indicated. Any trade discounts included must be itemized and deducted from extended prices. Unit Prices shall govern in the event of extension errors. Bidder guarantees product or service offered will meet or exceed specifications included as part of this Invitation for Bid.

1.3 Bids should be submitted on this form. Each bid that is mailed should be placed in a separate envelope completely and properly identified. Instructions on page 1, top center. Bids must be submitted to the TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES on or before the hour and date specified for the bid opening.

1.4 When sending bids via the U.S. Postal Service, use the address on page 1 of this Invitation for Bid. When using a delivery service or hand delivering, which requires a street address, address is Agronomy Road, College Station, TX 77843.

1.5 Late bids will not be considered under any circumstances.

1.6 Bids should be quoted “F.O.B. destination, freight prepaid and allowed”. If quoting freight otherwise, show exact delivery cost and who bears cost if not included in unit price.

1.7 Bid prices are requested to be firm for TEXAS A&M acceptance within 30 days of bid opening date. “Discount from list” bids are not acceptable unless requested. Cash discount will not be considered in determining the low bid. All cash discounts will be taken if earned.

1.8 Bids should give SUPPLIER ID Number, full name and address of bidder (enter in the block provided if not shown). Failure to sign bid will disqualify it. Person signing bid should show title or authority to bind him or her in a firm contract. Firm name should appear on each page of a bid, in the block provided in the upper right hand corner. The State Tax ID Number is the taxpayer number assigned and used by the Comptroller of Public Accounts of Texas. Enter this number in the spaces provided on page 1 (upper right) if it is not printed. If this number is not known, complete the following two columns before your Federal Employer Identification Number. 2. Sale owner should also enter Social Security Number.

1.9 Bid cannot be altered or amended after opening time. Any alterations made before opening time should be initialed by bidder or authorized agent of bidder. No bid can be withdrawn after opening time without approval by the TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES based on a written acceptable reason.

1.10 Purchases made for TEXAS A&M use are exempt from the State Sales tax and Federal Excise tax. Do not include tax in bid. Excise tax Exemption Certificate will be furnished by TEXAS A&M upon request.

1.11 TEXAS A&M reserves the right to accept or reject all or any part of any bid, waive minor technicalities and award the bid to best serve the interests of the State.

1.12 Consistent and continued tie bidding could cause rejection of bids by TEXAS A&M and/or investigation for antitrust violations.

1.13 Other preferences as defined in Rule 1 TAC 113.8 (check any that are applicable)

☐ Products of persons with mental or physical disabilities
☐ Products made of recycled, remanufactured, or environmentally sensitive materials including recycled steel
☐ Energy efficient products
☐ Rubberized asphalt paving material
☐ Recycled motor oil and lubricants
☐ Products produced at facilities located on formerly contaminated property
☐ Products and services from economically depressed or blighted areas

1.14 The telephone number for FAX submission of bids is 979-845-3800. This is the only number that will be used for the receipt of bids. TEXAS A&M shall not be responsible for failure of electronic equipment or operator error. Late, illegible, incomplete, or otherwise non-responsive bids will not be considered.

1.15 Inquiries pertaining to IFBs must include the IFB number and opening date.

2. SPECIFICATIONS

Any catalogue, brand name or manufacturer's reference used in the Invitation for Bid is descriptive only (not restrictive), and is used to indicate type and quality desired. Bids on brands of like nature and quality will be considered unless otherwise specified. If bidding on other than reference, bid should show manufacturer, brand or trade name, and other description of the product offered. If other than brand(s) specified is offered, illustrations and complete description of product offered are requested to be made part of the bid. If bidder takes an exception to specifications or reference data in his or her bid, bidder will be required to furnish brand names, numbers, etc., as specified in the Invitation for Bid (IFB).

2.1 All items shall be new and unused, in first class condition, including containers suitable for shipment and storage, unless otherwise indicated in IFB. Oral agreements or contracts will not be recognized.

2.2 All electrical items must meet all applicable OSHA standards and regulations, and bear the appropriate listing from UL, FMRC or NEMA.

2.3 Samples, when requested, must be furnished free of expense to TEXAS A&M. If not destroyed in examination, they will be returned to the bidder, upon request, at bidder’s expense. Each sample should be marked with bidder's name and address, and TEXAS A&M bid number. Do not enclose in or attach bid to sample.

2.4 TEXAS A&M will not be bound by any oral statement or representation contrary to the written specifications of this IFB.

2.5 Manufacturer's standard warranty shall apply unless otherwise stated in the IFB.

3. TIE BIDS - In case of tie bids, the award will be made in accordance with Rule 1 TAC Section 113.6 (b) (3) and 113.6 (Preferences).

4. DELIVERY

4.1 Bid should show number of days required to place material in receiving agency's designated location under normal conditions. Failure to state delivery time obligates SUPPLIER to complete delivery in 14 calendar days. Unreasonably short or long delivery promises may cause bid to be disregarded.

4.2 If delay is foreseen, SUPPLIER shall give written notice to TEXAS A&M. TEXAS A&M has the right to extend delivery date if reasons appear valid. Default in promised delivery (without accepted reasons) or failure to meet specifications authorizes TEXAS A&M to purchase supplies elsewhere and charge full increase, if any, in cost and handling to defaulting SUPPLIER.

4.3 No substitutions or cancellation permitted without written approval of the TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES.

4.4 Delivery must be made during normal working hours only, unless prior approval for late delivery has been obtained from TEXAS A&M.

5. INSPECTION AND TESTS - All goods will be subject to inspection and test by TEXAS A&M to the extent practicable at all times and places. Authorized TEXAS A&M personnel shall have access to any SUPPLIER's place of business for the purpose of inspecting merchandise. Tests shall be performed on samples submitted with the bid or on samples taken from regular shipment. In the event products tested fail to meet or exceed all conditions and requirements of the specifications, the cost of the sample used and the cost of the testing shall be borne by the SUPPLIER. Goods which have been delivered and rejected in whole or in part may, at TEXAS A&M's option, be returned to the SUPPLIER or held for disposition at SUPPLIER's risk and expense. Latent defects may result in revocation of acceptance.

6. BIDDER AFFIRMATION - Signing this bid with a false statement is a material breach of contract and shall void the submitted bid or any resulting contracts, and the bidder shall be removed from all bid lists. By signature heron affixed, the bidder hereby certifies that:

6.1 The bidder has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted bid.

6.2 The bidder is not currently delinquent in the payment of any franchise tax owed the State of Texas.

6.3 Pursuant to Section 2155.004 Government Code, relating to collection of state and local sales and use taxes, the bidder certifies that the individual or business entity named in this bid is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and/or payment withheld if this certification is inaccurate.

6.4 Neither the bidder nor the firm, corporation, partnership or institution represented by the bidder, or anyone acting for such firm, corporation or institution has violated the antitrust laws of this State, codified in Section 15.01, et seq., Texas Business and Commerce Code, or the Federal Antitrust Laws, nor communicated directly or indirectly the bid made to any competitor or any other person engaged in such line of business.

6.5 The bidder has not received compensation for participation in the preparation of the specifications for this IFB.

6.6 The SUPPLIER shall defend, indemnify, and hold harmless the State of Texas, all of its officers, agents and employees from and against all claims, actions, suits, demands, proceedings, costs, damages, and liabilities, from any acts or omissions of SUPPLIER or any agent, employee, subcontractor, or SUPPLIER of SUPPLIER in the execution or performance of this contract.

6.7 Bidder agrees that any payments due under this contract will be applied towards any debt, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

6.8 Bidder certifies that they are in compliance with section 669.003 of the Government Code, relating to contracting with executive head of a State agency. If section 669.003 applies, bidder will complete the following information in order for the bid to be evaluated:

Name of Former Executive:
Date of Separation from State Agency:
Position with Bidder:
Date of Employment with Bidder:

6.9 Bidder agrees to comply with Government Code 2155.4441, pertaining to service contract use of products produced in the State of Texas.

6.10 Contractor understands that acceptance of funds under this contract acts as acceptance of the authority of the State Auditor’s Office, or any successor agency, to conduct an audit or investigation in connection with those funds. Contractor further agrees to cooperate fully with the State Auditor’s Office and its successor in the conduct of the audit or investigation, including providing all records requested. Contractor will ensure that this clause concerning the authority to audit funds received indirectly by subcontractors through Contractor and the requirement to cooperate is included in any subcontract awards.

7. CONFLICTING TERMS & CONDITIONS - Any terms and conditions attached to a bid will not be considered unless the bidder specifically refers to them on the front of this bid form.

WARNING: SUCH TERMS AND CONDITIONS MAY RESULT IN DISQUALIFICATION OF THE BID. (E.G. BIDS WITH THE LAWS OF A STATE OTHER THAN TEXAS, REQUIREMENTS FOR PREPAYMENT, LIMITATIONS ON REMEDIES, ETC.)
A child support obligor who is more than 30 days delinquent in paying child support and claims for overcharges associated with this contract which arise under the antitrust laws of

Under Section 231.006, Family Code, the SUPPLIER or applicant certifies that the

The Title IV-D agency may adopt rules or prescribe forms to implement any provision

The specified public information is exchanged or created under this Agreement that is not otherwise excepted from disclosure under chapter 552, Texas Government Code, to TEXAS A&M in a non-proprietary format acceptable to TEXAS A&M. As used in this provision, "public information" has the meaning assigned Section 552.002, Texas Government Code, but only includes information to which TEXAS A&M has a right of access.

A contract, bid, or application subject to the requirements of this section must include

The court of continuing jurisdiction over the child support order has granted the

The SUPPLIER hereby assigns to purchaser any and all

the court's sustainability initiatives necessarily includes the purchase of goods and services that minimize the impact on the

The SUPPLIER agrees to comply with all applicable US Export Control laws and regulations to include the Export Administration Regulations (EAR), the International Traffic in Arms (ITAR) and any applicable US export laws and regulations. As an institution of higher learning, Texas A&M University (TEXAS A&M) typically does not take receipt of exported

In the event SUPPLIER should obtain or be granted access to Confidential and/or Mission Critical Information of TEXAS A&M (“TEXAS A&M Information”), SUPPLIER will keep and protect TEXAS A&M Information confidential to no less than the same degree of care as required by TEXAS A&M's policies, rules and procedures. At the expiration or earlier termination of this Agreement, SUPPLIER agrees to return all TEXAS A&M Information or agrees to provide adequate certification that the TEXAS A&M Information has been destroyed. SUPPLIER, its employees, agents, contractors, and subcontractors shall use the TEXAS A&M Information solely in connection with performance by SUPPLIER of the services provided to TEXAS A&M pursuant to this Agreement, and for no other purpose. Should SUPPLIER, its employees, agents, contractors, or subcontractors acquire other TEXAS A&M Information during the course of this Agreement, it shall not be used for SUPPLIER'S own purposes or divulged to third parties.

SUPPLIER shall comply with all terms and conditions of any TEXAS A&M non-disclosure agreement applicable to this Agreement.

Both parties shall each provide contact information for specific individuals. The designated contact for TEXAS A&M shall be ______________________________ , Department of ______________________________ , TEXAS A&M , College Station, TX 77843-______________________________, Telephone: (979) ___________, Email: ______________________________.

The designated contact for SUPPLIER shall be ______________________________ (include email address and phone number). Should the designated contact for either party need to be changed, the new contact information shall be updated and provided to the respective parties within 24 hours of any staff changes. Should SUPPLIER have a need to access TEXAS A&M Information, that request shall be directed to TEXAS A&M’s designated contact. Further, SUPPLIER is responsible for reporting all security breaches directly to TEXAS A&M. TEXAS A&M’s designated contact for breaches shall be Help Desk Central (helpdesk@tamu.edu or (979) 845-8300). Help Desk Central can be contacted 24/7. Security breach investigation reports shall be provided to the designated contact for TEXAS A&M and TEXAS A&M’s Chief Information Security Officer (gisoo@tamu.edu).

16. SUSTAINABILITY
TEXAS A&M UNIVERSITY is committed to campus sustainability initiatives. Support of these initiatives necessarily includes the purchase of goods and services that minimize the impact on the environment to the greatest extent possible. TEXAS A&M UNIVERSITY requests SUPPLIER's assistance in campus sustainability initiatives by informing in any bid response, or other discussions, of SUPPLIER’s sustainability practices or environmentally sustainable product offerings. For example, alternative products available from SUPPLIER which may be recyclable or reusable, end of life (obsolescence) return of equipment to SUPPLIER, energy-saving devices, return to SUPPLIER of shipping containers, packaging or like excess materials.

17. ALTERNATIVE DISPUTE RESOLUTION
SUPPLIER must use the dispute resolution process provided in Chapter 2260 of the Texas Government Code to attempt to resolve a dispute arising under this Agreement and is required pursuant to Title 1, Chapter 202, §202.77 of the Texas Administrative Code, to submit written notice of a claim of breach of contract to the University Contracts Officer, TEXAS A&M UNIVERSITY.