### Texas A&M University Purchase Order

**Order Date:** 02/13/2017  
**Page:** 01  
**VENDOR**

<table>
<thead>
<tr>
<th>INCLUDE P.O. NUMBER ON ALL CORRESPONDENCE AND PACKAGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>P700055</td>
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</tbody>
</table>

**Vendor:**  
T0000106280  
TECHNOQ  
P O BOX 18860  
DOHA  
QATAR  

**Invoice To:**  
TEXAS A&M UNIVERSITY  
TEXAS A&M UNIVERSITY @ QATAR  
C/O QATAR FOUNDATION  
EDUCATION CITY  
P.O. BOX 23874  
DOHA 00000  

**Ship To:**  
TEXAS A&M UNIVERSITY  
TEXAS A&M UNIVERSITY AT QATAR  
C/O QATAR FOUNDATION  
EDUCATION CITY  
DOHA, QATAR 00000  
QATAR  

**ANY EXCEPTIONS TO PRICING OR DESCRIPTION CONTAINED HEREIN MUST BE APPROVED BY THE TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES PRIOR TO SHIPPING.**

---

**USER REF:** 000000-JM  

**DEPARTMENT CONTACT:** MOH. YOUSEF ISMAIL  

**SUBMIT INVOICE TO:**  
PURCHASING@QATAR.TAMU.EDU  

**UPON AWARD, PRODUCTS TO BE FOR USE ON THE TEXAS A&M UNIVERSITY - QATAR CAMPUS LOCATED IN DOHA, QATAR.**

Maintenance Service of a RMG-Digital Signage Media Player located on the Texas A&M University at Qatar campus in Doha, Qatar for the period of February 1, 2017 through January 31, 2020.

The principal period of service will be 8:00 a.m. to 5:00 p.m., Sunday through Thursday, excluding university holidays. All repairs shall be performed by a trained and qualified technician.

Response time for service calls shall as follows:

*Emergency - <60 minutes  
*Major - <90 minutes  
*Minor - <120 minutes  
*Request Fulfillment - <24 hours

All customers will receive automated information updates from the Service Management System in-line with the updates as indicated above for all activities.

**FOB:** NOT SPECIFIED

Texas A&M University cannot accept collect freight shipments.

**FAILURE TO DELIVER** - If the vendor fails to deliver these supplies by the promised delivery date or a reasonable time thereafter, without giving acceptable reasons for delay, or if supplies are rejected for failure to meet specifications, the State reserves the right to purchase specified supplies elsewhere, and charge the increase in price and cost of handling, if any, to the vendor. No substitutions or cancellations permitted without prior approval of the Texas A&M Department of Procurement Services.

The State of Texas is exempt from all Federal Excise Taxes.

**STATE AND CITY SALES TAX EXEMPTION CERTIFICATE:** The undersigned claims an exemption from taxes under Chapter 36, Title 25A, Revised Civil Statutes of Texas, for purchase of tangible personal property described in this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

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**Terms:**  

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<tr>
<th>ITEM</th>
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<th>UNIT PRICE</th>
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<tr>
<td>PAW</td>
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</table>

**IN ACCORDANCE WITH YOUR BID, SUPPLIES/EQUIPMENT MUST BE PLACED IN THE DEPARTMENT RECEIVING ROOM BY:**  

This Order is not valid unless signed by the Purchasing Agent.  
01/31/2020  

Patty Winkler  
Purchasing Agent for Texas A&M University  
Phone: 979-845-4570
Service shall include Onsite Visits Quarterly (4 times) as well as the following:

-Troubleshoot the RMG Networks solution, all related applications and any error messages that may result from running the RMG Networks system.
-Resolve issues as needed and provide customers with status updates.
-Assist in configuring RMG Networks hardware like the NetLite II and the GDA (one instance of each).
-Assist customers with the installation of the RMG Networks client software on one (1) PC for instructional purposes and answer any questions related to the client installation.
-Answer questions about the software use, within reasonable limits.
-Demonstrate the functionality of the system by showing customers how to add and use a single feature item, like a connection site, board, virtual sign, etc.
-Recommend training programs.
-Provide software upgrades and patches through on-line downloads (some exclusions apply)
-Provide system documentation through online downloads.
-Provide customer-related information like: Customer ID, Site ID, etc.
-Set up content subscriptions and provide appropriate content codes.
-Create login IDs for RMG Networks support sites.

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STATE AND CITY SALES TAX EXEMPTION CERTIFICATE: The undersigned claims an exemption from taxes under Chapter 30, Title 12A, Revised Civil Statutes of Texas, for purchase of tangible personal property described in this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

Terms: N 30

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01/31/2020

Purchasing Agent for
TEXAS A&M UNIVERSITY
Phone: 979-845-6570
TECHNOQ
P.O. BOX 18860
DOHA
QATAR

ANY EXCEPTIONS TO PRICING OR DESCRIPTION CONTAINED HEREIN MUST BE APPROVED BY THE TEXAS A&M DEPARTMENT OF PROCUREMENT SERVICES PRIOR TO SHIPPING.

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<tbody>
<tr>
<td></td>
<td>-Process &quot;Change of MAC Address&quot; requests</td>
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<td>-Process &quot;Change RMG Networks Licenses&quot; requests</td>
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<td>-Import and purge RMG Networks Licenses</td>
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<td>-Create Return Authorizations for RMG Networks software and hardware</td>
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<td>-Create Advance Shipping Authorizations for RMG Networks hardware as appropriate.</td>
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<td></td>
<td>-Create Ship Requests for software</td>
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<td></td>
<td>Hardware Repair/Replacement</td>
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<td>Equipment will be repaired and dispatched back to the customer normally within ten (10) working days once received.</td>
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<td>Cancellation:</td>
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<td>Upon award, any order is subject to cancellation, without penalty, either in whole or part, if funds are not appropriated.</td>
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<td>Texas A&amp;M University reserves the right to immediate cancellation, without penalty, due to non-performance.</td>
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<td>Texas A&amp;M University reserves the right to cancellation with a thirty (30) day written notice.</td>
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<td>In the event of termination, prorated reimbursement for remaining service that was prepaid will be due back to Texas A&amp;M University.</td>
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PAN

FOB: NOT SPECIFIED

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The State of Texas is exempt from all Federal Excise Taxes.

STATE AND CITY SALES TAX EXEMPTION CERTIFICATE: The undersigned claims an exemption from taxes under Chapter 26, Title 122A, Revised Civil Statutes of Texas, for purchase of tangible personal property described in this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

Terms: N 30

IN ACCORDANCE WITH YOUR BID, SUPPLIES/EQUIPMENT MUST BE PLACED IN THE DEPARTMENT RECEIVING ROOM BY:

This Order is not valid unless signed by the Purchasing Agent.
01/31/2020

Purchasing Agent for
TEXAS A&M UNIVERSITY
Phone: 979-845-4570
TEXAS A&M UNIVERSITY
College Station, TX 77843-1477
PURCHASE ORDER

VENDOR

VENDOR GUARANTEES MERCHANDISE DELIVERED ON THIS ORDER WILL MEET OR EXCEED SPECIFICATIONS IN THE BID INVITATION.
ALL TERMS AND CONDITIONS SET FORTH IN THE BID INVITATION BECOME A PART OF THIS ORDER.

P700055

Vendor:
T0000106280
TECHNOQ
P O BOX 18860
DOHA
QATAR

Ship To:
TEXAS A&M UNIVERSITY
TEXAS A&M UNIVERSITY AT QATAR
C/O QATAR FOUNDATION
EDUCATION CITY
P. O. BOX 23874
DOHA 00000
QATAR

PLEASE NOTE: IF YOUR INVOICE IS NOT ADDRESSED AS INSTRUCTED PAYMENT WILL BE DELAYED.

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</thead>
<tbody>
<tr>
<td>1</td>
<td>RMG Care Standard Maintenance (8x5) for the following:</td>
<td>36</td>
<td>MO</td>
<td>1,247.194</td>
<td>44,899.00</td>
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<tr>
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<td>*19 Units, Model - LCD-245-10 - 10.1 Media Player, Brand SYMON</td>
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<td>*2 Units, Model SDA-909, HD Media Player Brand SYMON</td>
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<td>*17 Units, Model SDA-909, HD Media Player Brand SYMON</td>
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Purchasing Agent for TEXAS A&M UNIVERSITY
Phone: 979-845-4370

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01/31/2020

Terms:

N 30

IN ACCORDANCE WITH YOUR BID, SUPPLIES/EQUIPMENT MUST BE PLACED IN THE DEPARTMENT RECEIVING ROOM BY:
# PURCHASE ORDER

**Vendor:**

- T0000106280
- TECHNQ
- P O BOX 18860
- DOHA
- QATAR

**Invoice To:**

- TEXAS A&M UNIVERSITY
- TECHNQ
- P O BOX 18860
- DOHA
- QATAR

**Ship To:**

- TEXAS A&M UNIVERSITY
- TECHNQ
- P O BOX 23874
- DOHA 00000
- QATAR

**Note To Vendor:**

- Payment Terms:
  - 100%, Net 30 - Upon Receipt and Acceptance

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<tbody>
<tr>
<td>* 1 Unit Model SDA-909, HD Media Player Brand SYMON</td>
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<td>* 1 Unit, SERVER ME - IVS Smart Server hardware &amp; Software. Brand SYMON</td>
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<td>* 1 Unit, 7870-11 ME - Message Link II solution Package v 11 software. Brand SYMON</td>
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<td>* 1 Unit, WAYVIEW-ML - Way Finding Software Brand SYMON</td>
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<td>* 2 Units, CUSTOM KIOST 46&quot; PORTRAIT - 46&quot; Portrait Interactive Kiosk. Brand SYMON</td>
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<td>* 1 Unit, LCD -245-10. 10.1&quot; POE Media Player Brand SYMON</td>
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<td>* 2 Units, SDA-909-HD Media Player Brand SYMON</td>
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<td>* 5 Units, LCD-245-10 10.1&quot; POE Media Player Brand SYMON</td>
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<tr>
<td>* 2 Units, LCD-245-10 10.1&quot; POE Media Player Brand SYMON</td>
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**TOTAL** 44,899.00

**Terms:** N 30

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- 01/31/2020

Purchasing Agent for
TEXAS A&M UNIVERSITY
Phone: 979-845-4570
VENDOR

TEXAS A&M UNIVERSITY
College Station, TX 77843-1477
PURCHASE ORDER

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TEXAS A&M UNIVERSITY @ QATAR
C/O QATAR FOUNDATION
EDUCATION CITY
P.O. BOX 23874
DOHA 00000

Ship To:
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TEXAS A&M UNIVERSITY AT QATAR
C/O QATAR FOUNDATION
EDUCATION CITY
DOHA, QATAR 00000
QATAR

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ITEM
DESCRIPTION
QUANTITY
UOM
UNIT PRICE
EXTENDED PRICE

VENDOR REF: P. RAJASAKTHIVAN
PHONE: 974-468-9494

FOR: NOT SPECIFIED

Terms:

IN ACCORDANCE WITH YOUR BID, SUPPLIES/EQUIPMENT MUST BE PLACED IN THE DEPARTMENT RECEIVING ROOM BY:

01/31/2020

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